



Medical Insurance Benefits

Benefit	Vendor / Contact	Phone	Web Site
Health Insurance	State Health Plan / Blue Cross & Blue Shield of NC	1-888-234-2416	www.SHPNC.org
Prescriptions	State Health Plan / MedCo	1-800-336-5933	www.SHPNC.org click on "Pharmacy"
NCFlex Enrollment & System Questions	NCFlex / Office of State Personnel	1-888-860-6118	www.NCFlexOnline.org
NCFlex Dental	United Concordia	1-800-291-8039	www.NCFlex.org click on "Websites"
NCFlex Vision	Superior Vision Services	1-800-507-3800	www.NCFlex.org click on "Websites"
NCFlex Cancer	Allstate Workplace Division	1-800-521-3535	www.NCFlex.org click on "Websites"
NCFlex Critical Illness	Metropolitan Life Insurance Company	1-800-438-6388	www.UNCHCSBenefits.com

Life Insurance Benefits

Benefit	Vendor / Contact	Phone	Web Site
Retirement System Death Benefit	North Carolina State Retirement System	919-966-2027	www.UNCHCSBenefits.com
NCFlex Term Life	ING	1-877-464-5111	www.NCFlex.org click on "Websites"
NCFlex AD&D	UNUM	1-800-257-0930	www.NCFlex.org click on "Websites"
MetLife Term Life Insurance	MetLife / UNC Health Care	919-966-2027	www.UNCHCSBenefits.com
Provident Universal Life Insurance	UNUM Provident	1-800-635-5597	www.UNUM.com



Retirement Benefits

Benefit	Vendor / Contact	Phone	Web Site
State Retirement	North Carolina State Retirement System	1-877-627-3287	www.MyNCRetirement.com
Supplemental Retirement - 401k	Prudential / State Treasurer's Office	1-866-627-5267	www.NCPlans.Prudential.com
Supplemental Retirement - 403b	Fidelity Investments	1-800-343-0860	www.NorthCarolina.edu/403b
Supplemental Retirement - 403b	TIAA-CREF	1-800-842-2888	www.NorthCarolina.edu/403b
Supplemental Retirement - 457	Prudential / State Treasurer's Office	1-866-627-5267	www.NCPlans.Prudential.com

Employee Development Programs

Benefit	Vendor / Contact	Phone	Web Site
Academic Assistance Program	UNC Health Care / State of North Carolina	919-966-2027	www.UNCHCSBenefits.com
UNC Tuition Waiver Program	University of North Carolina System	919-966-2027	www.UNCHCSBenefits.com
Learning Management System	Learning & Organizational Development Office	919-966-2047	lmsweb.unch.unc.edu
College Savings (529) Plan	College Foundation of North Carolina	1-800-600-3453	www.CFNC.org
Health Scholarships	Learning & Organizational Development Office	919-966-2047	HR.Intranet.UNCHealthCare.org



FMLA / Disability Benefits

Benefit	Vendor / Contact	Phone	Web Site
Family and Medical Leave (FMLA)	Employee Relations	919-966-2261	HR.Intranet.UNCHealthCare.org
Disability Insurance - State	North Carolina State Retirement System	919-966-2027	www.UNCHCSBenefits.com
Disability Insurance - Supplemental	Liberty Mutual	919-966-2027	www.UNCHCSBenefits.com
Worker's Compensation	Workers' Compensation Office	919-966-1928	Intranet.UNCHealthCare.org Health & Safety Department

Assistance and Care

Benefit	Vendor / Contact	Phone	Web Site
Employee Relations	Employee Relations	919-966-2261	HR.Intranet.UNCHealthCare.org
Employee Assistance	Employee Assistance Program	919-929-2362	HR.Intranet.UNCHealthCare.org
Healthcare Employee Loan Program	Employee Assistance Program	919-929-2362	HR.Intranet.UNCHealthCare.org
Long-Term Care Insurance	Prudential	1-800-732-0416	www.Prudential.com/gltc Group Name: "stateplan" Password: "stateplanltc"

Employee Discount Programs

Benefit	Vendor / Contact	Phone	Web Site
Employee Discounts	Employee Recreation Office	919-966-6419	HR.Intranet.UNCHealthCare.org
Freedom Pay Card	Freedom Pay	1-888-495-0222	www.FreedomPay.com Location: UNC Health Care



Banking and Taxes

Benefit	Vendor / Contact	Phone	Web Site
Flexible Spending Accounts	AON Consulting	1-877-371-2926	www.NCFlex.org click on "Websites"
Direct Deposit Information	Payroll Department	919-966-8070	Intranet.UNCHealthCare.org Payroll Department
W-2 Forms	Payroll Department	919-966-8070	Intranet.UNCHealthCare.org Payroll Department
Tax Withholding	Payroll Department	919-966-8070	Intranet.UNCHealthCare.org Payroll Department
State Employees' Credit Union	State Employees' Credit Union	1-888-732-8562	www.NCSECU.org

Other Programs

Benefit	Vendor / Contact	Phone	Web Site
Employee Recognition / Service Awards	Employee Relations	919-966-2261	HR.Intranet.UNCHealthCare.org
Longevity Pay	Employee Records	919-966-3056	HR.Intranet.UNCHealthCare.org
Paid Time Off (PTO) and Traditional Leave	Employee Records	919-966-3056	HR.Intranet.UNCHealthCare.org
MetLife Auto and Home Insurance	MetLife Auto and Home	1-800-438-6388	MyBenefits.MetLife.com Company name: UNC Health Care
State Employees' Association	State Employees' Association of North Carolina	1-800-222-2758	www.SEANC.org
MetLaw Plan	MetLife	1-800-821-6400	www.legalplans.com