

EOI Forms

STATE OF NORTH CAROLINA

You need to complete an EOI Form if:

- * You are enrolling for coverage for the first time and are electing more than \$100,000 (Guaranteed Issue Amount).
- * You declined term life insurance when it was first offered to you, and you decide to enroll for coverage later.
- * You decide to increase your coverage at a later date.

Send completed form to: ReliaStar Life Insurance Company, P.O. Box 20, Route 6960, Minneapolis, MN 55440

The Evidence of Insurability (EOI) form is your way of providing proof of good health. This form is used when applicants request coverage over the guaranteed issue limit or when applicants are enrolling outside of the normal enrollment dates.

Completing this form electronically will help ensure that your application for insurance coverage will be processed without the delays that can sometimes result due to missing or illegible information.

Important Note: This document cannot be saved. Before starting, be sure that you have sufficient time to complete the form. You also need to be able to print a completed copy, so be sure you have access to a local or LAN printer.

Complete the Evidence of Insurability Form in Four Easy Steps:

1. Read the first two pages of the document very carefully. They contain important instructions and information about the EOI form.
2. Complete the yellow-shaded sections of the form, which begin on page three.
 - Yellow-shaded sections are required information: be sure to complete each applicable field. Use your mouse cursor and click in the first field.
 - By holding your mouse over a yellow-shaded field, “bubble help” will appear to explain what is needed and the required format.
 - Use your TAB key to advance to the next field.
3. Complete the entire document and click the button labeled “Print EOI Form” to print the form to your local or network printer.
 - If the form detects some required fields are not completed, you’ll be prompted to provide the missing information before printing. If you wish to print the form as is, click the “YES” button. The EOI form will print with a cover sheet reminding you to obtain the missing information.
 - Two copies of the form will be printed, one for you to sign and submit to the address on the top right-hand corner of the form, the other for your records.
4. The EOI Form must be printed, signed and returned to the address at the top of the form.

Need Help?

If you need assistance while completing the form: General ‘Help’ information is available if you click the HELP button in the upper right corner of the third page.

If you experience problems or have questions about the electronic Evidence of Insurability form, please contact 1-877-464-5111.

Products and Services provided by ReliaStar Life Insurance Company and ReliaStar Life Insurance Company of New York, which are wholly owned subsidiaries of ING Groep N.V.

Evidence of Insurability Instructions

1. This Evidence of Insurability (EOI) form should already have your Employer's Name and the Group Number(s) preprinted on it. If this is not the case, check with your Benefits Person regarding your plan's Group Number. We cannot process your request for coverage without your Group Number.
2. If you are applying for Life coverage, your Benefits Person should indicate your current amount, the total amount you are requesting (including your current amount and any guaranteed amount, if applicable) and the amount that needs to be medically underwritten on the EOI form or should give you instructions regarding what these amounts should be. **If you have a question regarding the amount that requires underwriting, please contact your Benefits Person in your Human Resources Department.**

IMPORTANT:

The “**amount to be underwritten**” is the dollar amount of coverage for which you or your dependents must show **proof of good health**. This “underwritten” amount should **not** include any coverage you or your dependents may already have in force through this plan or any coverage that can be obtained through this plan without providing evidence of insurability. If the amount to be underwritten is incorrectly stated on your EOI form, you or your spouse may be asked to have an exam, blood profile or EKG that might otherwise not be necessary. **Note:** If there is **no** current coverage in force, state “**0**” in that column. Current, total and underwritten amounts need only be indicated on this EOI form for the family members who are applying for coverage at this time. **If not applying, the amounts in these columns can be left blank.**

3. Make sure that you give us all of the requested information. Answer all questions. Sign and date both sides of the Evidence Form at the bottom. Failure to do so may result in having your Evidence Form returned to you for completion and will definitely delay processing time for your request.
4. Complete both sides of the Evidence Form.
5. Indicate the full names and complete mailing addresses of the physicians listed. Attach an additional sheet, if necessary. Complete mailing addresses will greatly reduce processing delays.
6. **Make and keep a copy of both sides of the Evidence Form for your records.**
7. Read the “ReliaStar Life Insurance Company Insurance Information Practices Notice” (on the other side of these instructions) and keep it for your reference.
8. After completing your Evidence Form, **follow the instructions given to you by your Benefits Person**. They may request that you return your completed Evidence Form to your HR department or send it to your plan's Third Party Administrator, if applicable, or mail your Evidence Form directly to ReliaStar at the address on the **top right corner** of the Evidence of Insurability Form.
9. For general questions regarding completing this form or for checking the status of your underwriting once the EOI form has been submitted to ReliaStar, please call Special Underwriting at (612) 342-7262. However, **you must contact your Benefits Department if you have a question regarding amounts**. Special Underwriting does not have information concerning the amounts that should be indicated on your EOI form.

Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

ReliaStar Life Insurance Company

Insurance Information Practices Notice

We are pleased to provide you with information regarding this Evidence Form. This information is provided to you in accordance with legislation enacted in your state. You may also receive other privacy notices from us or from our affiliated companies.

Our Underwriting Procedures

For certain types of coverage, we require proof of good health to determine if you are eligible for the coverage you requested. We review all of the information in the Evidence Form, and, if necessary, confirm or add to this information in the ways described in this notice. In the event of an adverse underwriting decision, we will provide you with the specific reason for the decision in writing.

Privacy and Information Practices

Collecting Information

Your Evidence Form is our main source of information. But we may:

- Ask you to have a physical exam, an EKG and/or a blood profile, etc.
- Ask physicians, hospitals, or other health care providers to confirm or add to the information you have given us. The types of information we may ask for are described on the authorization form you will be asked to sign. If you want a copy of this form, it will be given to you for your records.
- Obtain information from the Medical Information Bureau (MIB). See “Notice Regarding MIB, Inc.” below.
- Seek information from other companies you have applied to for insurance.
- Ask you for additional information through use of a written request called an Amendment.

Information Use

We will use the information only for business purposes arising from the relationship you have with us.

Information Maintenance and Disclosure

We treat the information we have about you as confidential. The authorization form that you have been asked to complete will permit us to send the information to our affiliates and to MIB, our reinsurers, employees, contractors, or other organizations that process transactions concerning coverage you have with us or our affiliates, and to other life insurance companies to whom you may apply for life or health insurance or to whom a claim for benefits may be submitted. In certain circumstances, the information we have about you may be disclosed to third parties without your specific permission.

Access to Information

If you request it in writing, we will send you a copy of the relevant information we obtain about you in connection with your request for coverage or an adverse underwriting decision. Medical information, however, will only be disclosed through the attending licensed physician unless state law provides otherwise.

If you feel that any of the information in our file is not correct or is incomplete, we will review it. If we agree with you, we will make the corrections. If we do not agree with you, you may file a short statement of dispute with us. Your statement will be included any time we disclose this information to anyone.

We will not send you information we collect in expectation of or in connection with any claim or civil or criminal proceeding.

Notice Regarding MIB, Inc. (Medical Information Bureau)

We or our reinsurers may make brief reports to MIB. The reports will include the factors that affect the insurability of any person for whom coverage is being requested. MIB is a nonprofit organization of life insurance companies. It operates an information exchange for its members. If you apply to some other member company for life or health coverage, or send in a claim for benefits, MIB may supply that company with any information in its file. If you ask, MIB will arrange to disclose to you the information it has about you in its file. If you question the accuracy of the information in MIB's file, you may contact MIB and ask them to correct it as provided in the Fair Credit Reporting Act. The address of MIB's information office is Post Office Box 105, Essex Station, Boston, MA 02112. MIB's phone number is (617) 426-3660. We may also release information in our files to other life insurance companies to whom you may apply for life or health insurance or to whom a claim for benefits may be submitted.

NOTE: Answer Questions #1-7 below only as they pertain to the person(s) requesting coverage **AT THIS TIME**.

For each “yes” answer, state information below. (Please attach a separate sheet if additional space is needed.)

1. Yes No Has any person requesting coverage ever had or been treated for any of the following? Lung disorder; asthma; high blood pressure; heart trouble; nervous disorder; liver or stomach disorder; kidney or urinary disorder; diabetes; arthritis; cancer; high triglycerides/cholesterol; alcohol/chemical abuse; depression; or any physical/mental impairment.
2. Yes No In the last three years, has any person requesting coverage had or been treated for any of the following? Ulcer; back/neck trouble; eye or ear impairment; ear infections; any disorder or disease of the breasts, reproductive system or prostate; carpal tunnel syndrome; knee disorder, infertility or memory/concentration problems.
3. Yes No Has any person requesting coverage consulted a physician, received surgical or medical care or taken prescribed medication for any condition during the past 12 months (including current treatment)?
4. Yes No Does any person requesting coverage anticipate being under a doctor’s care for any condition within the next 6 months?
5. Yes No Has any person requesting coverage had or been told they had, or ever been treated for Acquired Immune Deficiency Syndrome (AIDS), AIDS related complex (ARC) or AIDS related conditions or tested positive for the antibodies to the Human Immunodeficiency Virus (HIV)?
6. Yes No Has any person requesting coverage been previously declined by ReliaStar Life or any other insurance company?
7. Yes No Is any person requesting coverage currently pregnant? Expected due date: _____

Q #	Name of family member	Condition/illness/injury-type of treatment	Date of Treatment	Physician’s name and complete mailing address (include your medical or clinic ID number if any)

Authorization and Acknowledgment -- Please read and sign below.

For underwriting and claims purposes, I give my permission to: Any physician or other medical practitioner, hospital, clinic, other medical or medically related facility, insurance or reinsurance company, Medical Information Bureau (MIB), Inc., or employer to give ReliaStar Life Insurance Company (ReliaStar Life) or its authorized representative (including any consumer reporting agency) acting on its behalf ALL INFORMATION on my behalf (except as limited below), including findings on medical care, psychiatric or psychological care or examination, surgery or any non-medical information as they apply to me, my spouse or any of my children who are to be covered. I give my permission to ReliaStar Life to get consumer or investigative consumer reports about the same persons.

I give my permission to ReliaStar Life to get any and all such information for the purposes described in this form. I specifically consent to the redisclosure of such information as set forth in this form. I know that my medical records, including any alcohol or drug abuse information, may be protected by Federal Regulations -- 42CFR Part 2. I may revoke this authorization as it applies to any information protected by this Federal Regulation at any time, but not to the extent action has been taken in reliance on it.

I understand all or part of the information obtained by this authorization may be communicated between ReliaStar Life and its affiliates and may be sent to MIB, Inc. This information may be made available to any ReliaStar Life affiliate, reinsurer, employee, or contractor who processes transactions that concern any coverage I may have requested or have with ReliaStar Life or its affiliates.

I understand that my additional written consent will be required before any information described above is given, sold, transferred, or, in any way, relayed to another party not previously specified (unless otherwise provided by law). My additional consent must be provided on a form that states the new use of the information or why another party needs it.

I know that I have the right to get a copy of this form. A photocopy of this form will be as valid as the original. As it relates to the incontestability clause, this form will be valid for 30 months from the date shown below or for two years from the date coverage is made effective, whichever is earlier.

I acknowledge that I have been given ReliaStar Life’s Insurance Information Practices Notice and Notice Regarding MIB, Inc. (on back of the Evidence of Insurability Instructions).

Date	Employee’s Signature (required)	
Date	Spouse’s Signature (if applying)	Spouse’s Soc. Sec. # (if applying)

MISSING REQUIRED INFORMATION

Your EOI form is missing required information and therefore is incomplete. Do not submit the form for processing until you have provided answers for all of the fields listed below. Once all of the items below have been completed, please date and sign the form in the two spaces provided and then submit it for processing. If your spouse is applying for coverage, please have your spouse sign and enter their social security number.

